

## GENERAL CONDITIONS

### CONFERENCE REGISTRATION

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One day registration covers working papers, one lunch & refreshment breaks  
Full Registration fee covers working papers, two lunches & refreshment breaks, the cocktail reception & gala dinner.  
Registration fee do not include travel or accommodation.  
Rates are exclusive of Taxes. French VAT of 19,6% is applicable on all the rates indicated .

### ACCOMMODATION REGISTRATION

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Reservation should be made as soon as possible to avoid disappointment  
Reservation can be made via the web site : <http://www.iwc-2008.org> or the form overload  
To guaranty your reservation one night payment must be advanced, by providing credit card details at the time of booking. Alternatively, the payment may be made by cheque (in Euros drawn on a company account with a french bank) or by bank transfer.  
From 7<sup>th</sup> August 2008, only credit card payments will be accepted.  
The group Ormes / 5<sup>th</sup> International Whey Conference Secretariat will send confirmations directly to delegates within 48 hours of receipt of requested details.  
Cancellation or modification of individual reservations should be communicated in writing to the Groupe Ormes/IWC Secretariat.  
From registration to 90 days prior arrival : no penalty, the payment is fully refundable  
From 89 to 60 days prior arrival : penalty of 50% on the deposit  
From 59 to 30 days prior arrival : penalty of 100% on the deposit  
From 29 to 2 days prior arrival : penalty of 50% on extra(s) night(s)  
1 day before arrival & no show : no refund will be possible

### TOUR PROGRAMME

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The Tour Programme will take place on 8<sup>th</sup> September in the afternoon.  
This is optional for an additional fee.  
Participants are required to register and will be accepted on a first-come, first served basis.  
Updates on the programme can be found on : <http://www.iwc-2008.org>

### HOW TO REGISTER

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Either register on line : <http://www.iwc-2008.org> or return the completed registration and accomodation forms to the 5<sup>th</sup> International Whey Conference Secretariat. Full payment is due at the time of registration.  
Please send the form WITH payment details by cheque, bank transfer or credit card, either.  
The secretariat will send a confirmation letter and invoice to each delegate upon receipt or payment. After 7<sup>th</sup> August 2008, only credit card payment will be accepted.

### CANCELLATION POLICY

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For cancellations received by 5<sup>th</sup> International Whey Conference Secretariat :  
Before 6<sup>th</sup> June 2008 : 100% refund of the registration fee  
Between 7<sup>th</sup> June and 6<sup>th</sup> August 2008 : 50% refund of the registration fee  
After 7<sup>th</sup> August 2008 : No refund will be made

The substitution of a colleague from the same organization is possible at no extra cost, provided the 5<sup>th</sup> International Whey Conference is informed of any charge in writing.

### ANY QUESTIONS ?

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For further details on how to register and book your accommodation, please contact the secretariat on :  
Tel : + 33 1 43 18 60 60 – Fax : + 33 1 43 18 60 61 – Email : [iwc-2008.org@ormes.com](mailto:iwc-2008.org@ormes.com)  
Or visit : <http://www.iwc-2008.org>  
For any other enquiries, please contact EWPA, Mrs Julie Barth : Tel: + 32 2 549 50 47 - email: [jbarth@euromilk.org](mailto:jbarth@euromilk.org)